

## PRODIGY.MX

User's Manual



### Copyright

All rights reserved. Permission to reprint or electronically reproduce any document or graphic in whole or in part for any reason is expressly prohibited, unless prior written consent is obtained from the DirectOut GmbH.

All trademarks and registered trademarks belong to their respective owners. It cannot be guaranteed that all product names, products, trademarks, requisitions, regulations, guidelines, specifications and norms are free from trade mark rights of third parties.

All entries in this document have been thoroughly checked; however no guarantee for correctness can be given.

DirectOut GmbH cannot be held responsible for any misleading or incorrect information provided throughout this manual.

DirectOut GmbH reserves the right to change specifications at any time without notice.

DirectOut Technologies® is a registered trademark of the DirectOut GmbH.

© DirectOut GmbH, 2024

---

## Table of contents

<b>About This Manual</b>	<b>7</b>
How to Use This Manual.....	7
Conventions .....	7
<b>CHAPTER 1: Overview</b>	<b>8</b>
Introduction .....	8
Feature Summary.....	9
How it works .....	10
Applications.....	10
<b>CHAPTER 2: Legal issues &amp; facts</b>	<b>12</b>
Before Installing This Device.....	12
Defective Parts/Modules .....	12
First Aid (in case of electric shock).....	13
Updates .....	14
Conditions of Warranty .....	14
Intended Operation .....	14
Conformity & Certificates .....	15
Contact.....	15
Contents.....	16
Accessories.....	17
<b>CHAPTER 3: Installation</b>	<b>22</b>
Installing the Device.....	22
<b>CHAPTER 4: Operation</b>	<b>26</b>
Introduction .....	26
Global Control.....	27
Managing Device .....	28
Networking.....	29
Slots - Connecting Audio.....	31
Slot A - Audio Network, Multi-Port MADI, USB.....	32
Slot B - Single-Port MADI .....	42
Word clock .....	46
Clocking.....	47
USB .....	51
GPIO.....	51

<b>CHAPTER 5: Managing Device</b>	<b>52</b>
Introduction .....	52
Getting started .....	53
Local operation .....	54
MAIN MENU .....	55
HOME .....	56
CLOCK .....	58
SNAPSHOTS .....	64
NETWORK SETTINGS .....	66
DEVICE SETTINGS .....	68
DEVICE INFO .....	70
<b>CHAPTER 6: Troubleshooting and Maintenance</b>	<b>72</b>
Troubleshooting .....	72
Maintenance .....	73
<b>CHAPTER 7: Technical Data</b>	<b>74</b>
<b>Index</b>	<b>78</b>
<b>Appendix A - DSUB-25 Pin assignment</b>	<b>80</b>
<b>Appendix B - DSUB-9 Pin assignment</b>	<b>81</b>
<b>Appendix C - Dimensions</b>	<b>82</b>
<b>Appendix D - System Update &amp; License Installation</b>	<b>83</b>

---

This page is left blank intentionally.

This page is left blank intentionally.

## About This Manual

### How to Use This Manual

This manual guides you through the installation and operation of the device. Use the Table of Contents at the beginning of the manual or Index Directory at the end of the document to locate help on a particular topic. You can access more information and latest news by visiting on the DirectOut website at [www.directout.eu](http://www.directout.eu).

### Conventions

The following symbols are used to draw your attention to:

#### **TIPS**

indicate useful hints and shortcuts.



#### **NOTES**

are used for important points of clarification or cross references.



#### **WARNINGS!**

alert you when an action should always be observed.



## CHAPTER 1: Overview

### Introduction

Welcome to PRODIGY.MX, DirectOut’s multiformat audio matrix, supporting multiple digital formats and audio network protocols, DSP functions, sample rate conversion and powerful hard- and software.

PRODIGY.MX has been designed to address numerous applications in broadcast and installation, and it’s hardware can be configured to specific requirements.





## Feature Summary

Slot A Audio Network / Multi-port MADI Modules USB*	6 slots - Dante (64 ch) - RAVENNA (128 ch) - SoundGrid (128 ch) - AVB / MILAN (128 ch) - MADI2 (128 ch) - BNC or SFP - MADI4 (256 ch) - USB (128 ch)
Slot B Single-port MADI Modules*	2 slots - SFP (empty cage without module) - SC-Socket multi/single-mode - coaxial BNC, 75 Ω
Headphones	1 x 6.3 mm jack & 1 x 3.5 mm jack
Word Clock (I/O):	2 x coaxial BNC (switchable to Video sync) (75 Ω termination switchable)
Supported Audio Network Standards (depending on module)	Dante / AES67 RAVENNA / AES67, ST 2110-30 /-31, ST 2022-7 SoundGrid AVB / MILAN
Sample Rate Conversion	FastSRC™ on Slot B modules HD SRC on Slot A modules with SRC option
DSP Functions	Flex Channels with EQ, Dynamics, Delay Matrix Mixers, Summing Busses, External Insert- Points, DSP Routing
MADI Formats	56/57/64 channel, High Speed or Legacy Native or 48k/96k Frame, S/MUX
Sample Rates	44.1, 48, 88.2, 96, 176.4, 192 kHz +/-12.5%
Management Port	1 x SFP, 2 x RJ45 Socket (Gigabit-Ethernet)
Device Control	remote: via globcon or browser local: via touch-display
GPIO	1 x DSUB-9 (2 x GPI, 2 x GPO, MOSFET switches)
USB Port	1 x USB 2.0 port for legacy control of ANDIAMO devices
Power Supply	This device is equipped with two wide range power supplies (84 V to 264 V AC / 47 Hz to 63 Hz / safety class 1)

\* see „Slots- Connecting Audio“ on page 31 for a comprehensive description of the different modules available.

### **How it works**

All modules inserted into the mainframe offer a variety of inputs and outputs that are managed by an internal routing matrix.

There are six A slots (Slot A1 to A6) for audio network and multi-port MAD1 modules and two B slots for single-port MAD1 modules (Slot B1 / B2). Deploying the MAD14.IO in all slots and the headphones outputs the maximum channel capacity of the device increases to 1664 inputs and 1668 outputs.

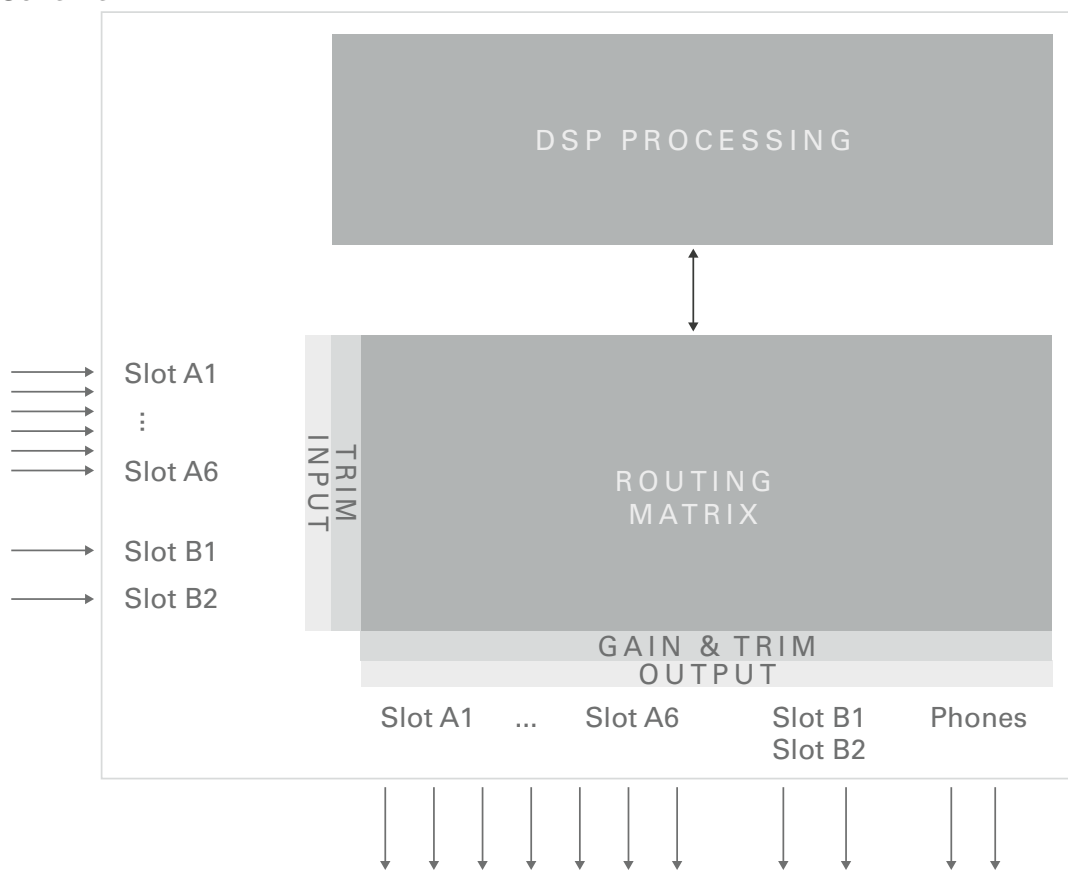
Signal processing is managed internally by a DSP routing matrix which connects hardware I/Os with the DSP processing blocks.

### **Applications**

PRODIGY.MX can be used for bidirectional conversion between various digital signals, signal processing, signal distribution, conversion between network audio formats, streaming audio, conversion between audio networks and MAD1 environments, conversion of different MAD1 signals.

#### **Typical applications include:**

- Routing system and signal distribution
- Format and sample rate conversions of network audio streams
- Bridging of networks while acting as 'audio firewall'
- Clock extractor/distributor with automatic redundancy and selectable priorities
- Stream monitoring (headphones / hardware outputs)

**Scheme**

## CHAPTER 2: Legal issues & facts

### Before Installing This Device



#### **WARNING!**

---

**Please read and observe all of the following notes before installing this product:**

- Check the hardware device for transport damage.
- Any devices showing signs of mechanical damage or damage from the spillage of liquids must not be connected to the mains supply, or disconnected from the mains immediately by pulling out the power lead.
- All devices must be grounded. The device is grounded through its IEC power connections.
- All devices must be connected to the mains using the three-cord power leads supplied with the system. Only supply electrical interfaces with the voltages and signals described in these instructions.
- Do not use the device at extreme temperatures. Proper operation can only be guaranteed between temperatures of 5° C and 45° C and a maximum relative humidity of 80 %, non-condensing.
- The cabinet of the device will heat up. Do not place the device close to heating sources (e.g. heaters). Observe the environmental conditions.

### Defective Parts/Modules



#### **WARNING!**

---

This device contains no user-serviceable parts. Therefore do not open the device. In the event of a hardware defect, please send the device to your DirectOut representative together with a detailed description of the fault. We would like to remind you to please check carefully whether the failure is caused by erroneous configuration, operation or connection before sending parts for repair.

## First Aid (in case of electric shock)

### **WARNING!**

---



- Do not touch the person or his/her clothing before power is turned off, otherwise you risk sustaining an electric shock yourself.
- Separate the person as quickly as possible from the electric power source as follows:
  - Switch off the equipment.
  - Unplug or disconnect the mains cable.
- Move the person away from the power source by using dry insulating material (such as wood or plastic).
- If the person is unconscious:
  - Check their pulse and reanimate if their respiration is poor.
  - Lay the body down and turn it to one side. Call for a doctor immediately.
- Having sustained an electric shock, always consult a doctor.

### Updates

DirectOut products are continually in development, and therefore the information in this manual may be superseded by new releases. To access the latest documentation, please visit the DirectOut website:  
[www.directout.eu](http://www.directout.eu).

This guide refers to System Build 7.

### Intended Operation

PRODIGY.MX is designed for signal processing / conversion / routing between digital and audio network signals. Digital audio refers to AES10 or USB Audio, audio network refers to Dante, SoundGrid, AVB / MILAN and RAVENNA (including AES67 and SMPTE ST 2110-30 /-31).



---

### WARNING!

No compensation can be claimed for damages caused by operation of this unit other than for the intended use described above. Consecutive damages are also excluded explicitly. The general terms and conditions of business of DirectOut GmbH are applied.

### Conditions of Warranty

This unit has been designed and examined carefully by the manufacturer and complies with actual norms and directives.

Warranty is granted by DirectOut GmbH over the period of 36 months for all components that are essential for proper and intended operation of the device. The date of purchase is applied for this period.

Consumable parts (e.g. battery) are excluded from warranty claims.



---

### WARNING!

All claims of warranty will expire once the device has been opened or modified, or if instructions and warnings were ignored.

For warranty claims please contact the dealer where your device was acquired.

## Conformity & Certificates

### CE

This device complies with the basic requests of applicable EU guidelines. The appropriate procedure for approval has been carried out.

### RoHS

(Restriction of the use of certain Hazardous Substances)

This device was constructed fulfilling the directive on the restriction of the use of certain hazardous substances in electrical and electronic equipment 2011/65/EU and 2015/863.

### WEEE

(Directive on Waste Electrical and Electronic Equipment)

Due to the directive 2002/96/EC for waste disposal this device must be recycled.

For correct recycling please dispatch the device to:

DirectOut GmbH,  
Hainichener Str. 66a  
09648 Mittweida  
Germany

Only stamped parcels will be accepted!

WEEE-Reg.-No. DE 64879540

### Contact

DirectOut GmbH  
Hainichener Str. 66a, 09648 Mittweida, Germany  
Phone: +49 (0)3727 5650-00  
Mail: [sales@directout.eu](mailto:sales@directout.eu)  
[www.directout.eu](http://www.directout.eu)

## Contents

The contents of your PRODIGY.MX package should include:

- 1 x PRODIGY.MX (19", 2 RU)
- 2 x power chord with self locking mechanism
- 1 x Leaflet

The device provides slots for modules (Slot A and Slot B). The modules may be delivered separately and require installation first to complete the delivery.

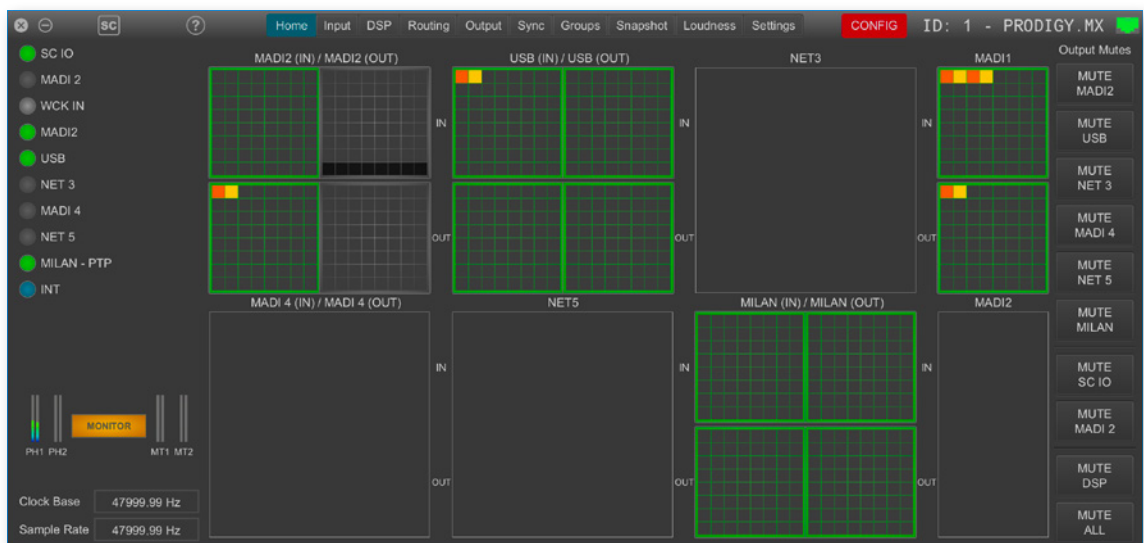


## TIP

Keep any packaging in order to protect the device should it need to be dispatched for service.

## Remote Control

To access all functions of the device it is required to install the globcon remote control.



globcon is a free, global control software platform for the management of professional audio equipment. Almost all products of the DirectOut product portfolio are supported by globcon.

Link: [www.globcon.pro](http://www.globcon.pro)



---

## Accessories

### BREAKOUT

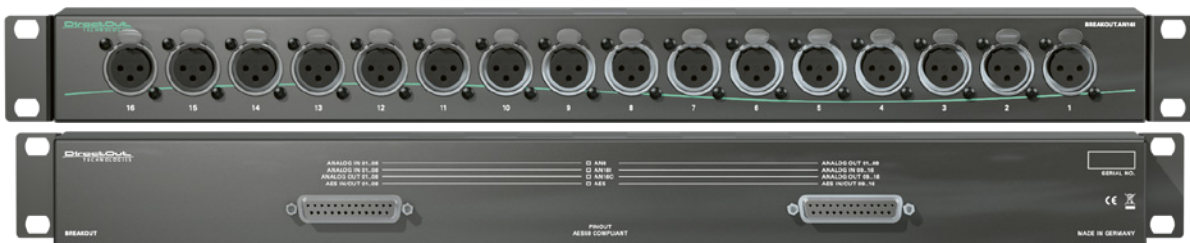
The BREAKOUT series is a range of adaptor boxes available in different variants to extend the coverage of the ANDIAMO, MAVEN and PRODIGY series. They are equipped with XLR or BNC connectors on the front panel and DSUB-25 connectors on the rear panel. Audio signals are carried passively between the front and rear panels.

The small form factor and angle brackets also allow for mounting the devices on the back of an ANDIAMO or MAVEN or PRODIGY unit.



BREAKOUT.AN8 - analog input / output, 8 channels

Article code: DOBOB0889

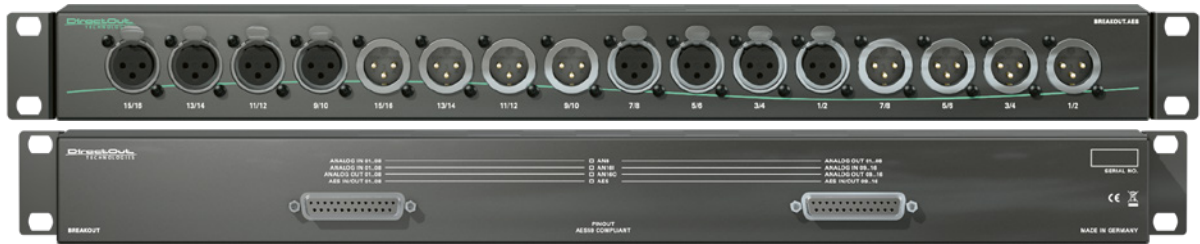


BREAKOUT.AN16I - analog input, 16 channels

Article code: DOBOB0890



BREAKOUT.AN16O - analog output, 16 channels



BREAKOUT.AES - digital input / output, 8 AES3 ports (16 channels)  
Article Code: DOBOB0887



BREAKOUT.AESID - digital input / output, 16 AESid ports (32 channels)  
Article Code: DOBOB0888

**Patch Chords**

Cabling from Cordial provides appropriate connection of the BREAKOUT with your device to ensure proper transmission of the audio signals.

Name	Description	Article code
DSUB25.AN50	Analog patch cable for connection with BREAKOUT.AN16I, AN16O, AN8, transferring 8 audio channels, length 0.5 m	DOCAA0334
DSUB25.AN100	Analog patch cable for connection with BREAKOUT.AN16I, AN16O, AN8, transferring 8 audio channels, length 1.0 m	DOCAA0335
DSUB25.AES50	Digital patch cable for connection with BREAKOUT.AES or AESid transferring 8 audio channels, length 0.5 m	DOCAA0332
DSUB25.AES100	Digital patch cable for connection with BREAKOUT.AES or AESid transferring 8 audio channels, length 0.5 m	DOCAA0333

---

## SFP Transceiver - MAD1

Two different optical SFP transceiver for MAD1 transmission are available from DirectOut GmbH:

- Multimode SFP transceiver with LC connectors (No: DOICT0129)
- Singlemode SFP transceiver with LC connectors (No: DOICT0130)

### Specification of the optical SFP transceivers:

SFP	Multimode	Singlemode
Wavelength TX nominal	1310 nm	1310 nm
Wavelength RX nominal	1310 nm	1310 nm
Distance	2 km	10 km
Powerbudget (dB)	> 11 dB	> 12 dB
Protocols	Fast Ethernet OC3/STM1	Gigabit Ethernet, Gigabit Fibre Channel
Bandwidth from	100 Mbit/s	1.050 Gbit/s
Bandwidth	155 Mbit/s	1.250 Gbit/s
Laser	FP	FP
Receiver Type	PIN	PIN
Connector	LC	LC
Wavelength TX min	1260 nm	1260 nm
Wavelength TX max	1360 nm	1360 nm
Wavelength RX min	1260 nm	1260 nm
Wavelength RX max	1620 nm	1600 nm
Transmit min	- 19.00 dBm	- 9.00 dBm
Transmit max	- 14.00 dBm	- 3.00 dBm
Receive min	- 30 dBm	- 21.00 dBm
Receive max (Receiver overload)	- 5.00 dBm	- 3.00 dBm
Temperature (min)	0° Celsius	0° Celsius
Temperature (max)	70° Celsius	70° Celsius
Type of DDM/DOM	internal	internal
Extinction Ratio	8.20 dB	9 dB

### **SFP Transceiver - Network**

Two different optical SFP transceiver for 1Gbit/s ethernet transmission are available from DirectOut GmbH:

- SFP Copper Transceiver, RJ-45 (No: DOICT0132)
- SFP Optical Transceiver, optical LC Single Mode (No: DOICT0133)

### **Specification**

SFP	Copper - RJ45	Optical - LC single mode
Distance	100 m via CATe cable	2000 m
Wavelength	-	1310 nm
Datarate	12 Mbit/s to 1.25 Gbit/s	2.67 GBit/s

---

This page is left blank intentionally.

## CHAPTER 3: Installation

### Installing the Device

1. Open the packaging and check that the contents have been delivered complete and undamaged.
2. Fix the device in a 19" frame with four screws, or place it on a non-slip horizontal surface.



### WARNING!

Avoid damage from condensation by waiting for the device to adapt to the environmental temperature. Proper operation can only be guaranteed between temperatures of 5° C and 45° C and a maximum relative humidity of 80%, non-condensing.

Ensure that the unit has sufficient air circulation for cooling.

Do not cover the fan outlets and the slots at the sides of the device!

Do not block the fans by putting objects through the protective grid!



3. For installation of separately delivered modules follow the instructions in the manual enclosed with the packaging of the modules.



<b>1</b>	A Slots - see page 32
<b>2</b>	B Slots - see page 42

4. Connect the signal cables with the installed modules. For more details about connecting audio network and MAD1 signals see „Slots- Connecting Audio“ on page 31.
5. Connect a network cable to PORT 1,2 or 3 of the MANAGEMENT sockets to control the device via network.



6. Using the power cord provided connect the PSUs to a matching power supply.



The delivered power cords provide a self-locking mechanism to prevent an accidental disconnect. To unlock the connection press the red release mechanism.



## WARNING!

This device must be connected to the mains using the three-cord power leads supplied with the system. Only supply the voltages and signals indicated (84 V – 264 V).





**7.** Turn on the power switches:

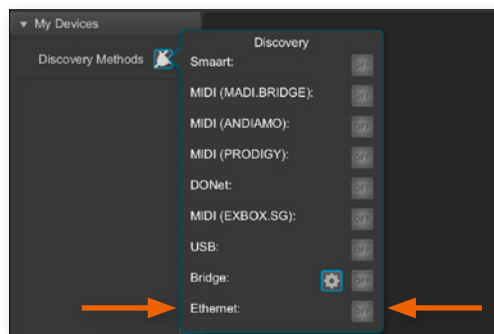


Check the display on the front panel for warnings.

**8.** Enter `http://<IP Address>` (default IP: DHCP) in the navigation bar of your browser to open the control website. The IP address is assigned by the DHCP server of your network and can be checked or altered on the display at the front panel.

**9.** Install globcon on your computer  
To access all functions the use of globcon is required - see page 16.

**10.** Launch globcon control  
Select the port of the network where your device is connected to  
Sidebar - My Devices - Click Discovery Methods  
and set Ethernet Discovery to 'ON'

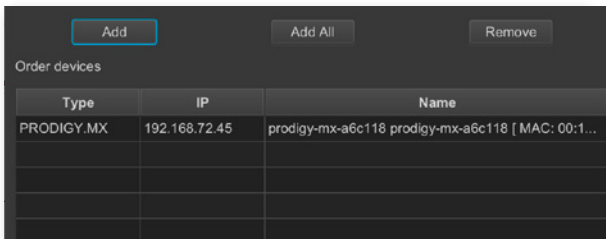


Select the device from the list and click 'Add'

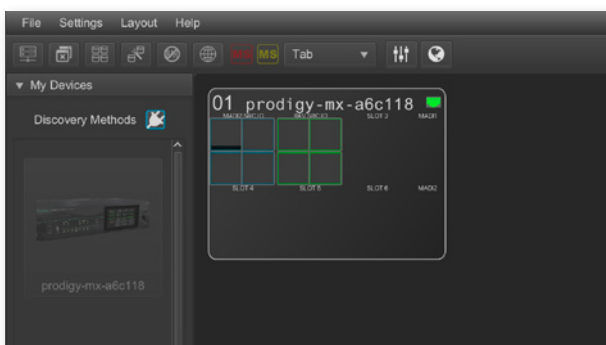
Type	IP	Name
PRODIGY.MX	192.168.72.45	prodigy-mx-a6c118 prodigy-mx-a6c118 [ MAC: 00:1...



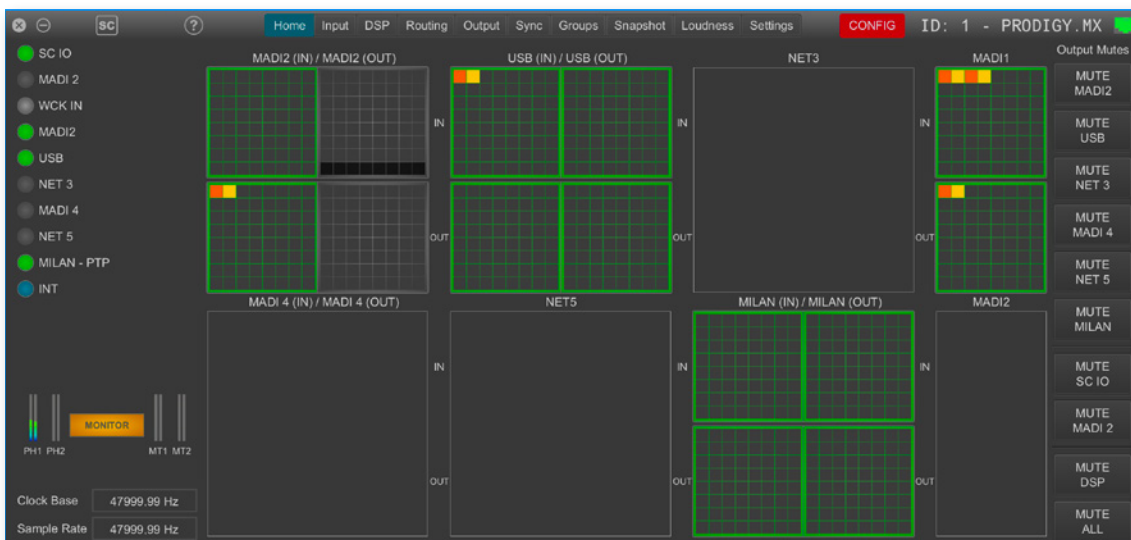
Confirm your selection with 'OK'



The device is displayed in the overview of globcon. Double-Click the tiny display of the device to open the control.



More information and video tutorials about globcon are available at [www.globcon.pro](http://www.globcon.pro).



## NOTE

For globcon control of the device the network infrastructure is required to have ports 5002, 5003 and 5004 unfiltered for TCP traffic. Since the device discovery uses multicast-DNS (mDNS), the device may be discovered but cannot be controlled if the ports 5002, 5003 and 5004 are filtered.



## CHAPTER 4: Operation

### Introduction

This chapter describes the basic operation of the device.

Note that throughout this manual, the abbreviation FS refers to sample rate or sample frequency. So, when dealing with scaling factors, the following sample rates can be written as:

- 44.1 kHz or 48 kHz = 1 FS
- 88.2 kHz or 96 kHz = 2 FS
- 176.4 kHz or 192 kHz = 4 FS

## Global Control

The display on the front panel indicates the power supply. The power switches are on the back panel:



PSU 1 & PSU 2	<b>2 Switches</b> Enable / disable power supply.
PSU 1 & PSU 2	<b>2 C13 sockets</b> Connect the power supply here (84- 264 V AC).

## WARNING



Before switching off the power supply, the system must be shut down first - see "Shutdown device" on page 68.



<b>POWER</b> PSU 1 & PSU 2	<b>LED RGB - indicates state of power supply</b> <ul style="list-style-type: none"> <li>○ (OFF) = power supply not working</li> <li>● (ON, green) = power supply working</li> <li>● (blinking, red) = power supply was active and is now inactive.</li> </ul>
-------------------------------	--

## NOTE



The green LEDs (PSU 1 & PSU 2) indicate that a working power supply is connected to the power supply unit. Note that an unlit LED does not guarantee that the device is free of voltage. To ensure that the device is completely disconnected from mains voltage, the power chords must be disconnected.

## Managing Device

The device is equipped with a touch-display, an encoder and two push buttons for local control. For remote operation a network socket is provided at the rear panel to operate the device via a browser based GUI or via globcon.



HOME	<b>Push-button to access the HOME screen.</b> Press shortly to call the top menu.
BACK	<b>Push-button to return to previous page.</b> Press shortly to return to the previous page.
Display	<b>Touch-Display to navigate the menu, adjust settings and for monitoring.</b> tap, swipe- have fun!
CONTROL	<b>Encoder to adjust values and confirmation.</b> Rotate to modify values. Press to confirm a setting.

## Networking

PRODIGY.MX uses separate network links for managing the device and network-audio transmission. LEDs on the front panel indicate the state of all network links.



<p>MANAGEMENT</p> <p><b>1</b></p>	<p><b>2 x RJ 45 socket &amp; SFP slot</b>                  Connect here for network control and firmware updates.</p>
<p>MANAGEMENT                  PORT 1 &amp; 2</p>	<p><b>LED orange - indicates the link state of the network connection.</b>                  ■ (ON) = device link active                  ■ (OFF) = device link not active</p>
<p>MANAGEMENT                  PORT 1 &amp; 2</p>	<p><b>LED green - indicates the activity state of the network connection.</b>                  ■ (ON) = data sent or received                  ■ (OFF) = no data transmission</p>
<p>AUDIO NETWORK 1 ...                  AUDIO NETWORK 6</p> <p><b>2</b></p>	<p><b>Option Slots (A) for audio network modules</b>                  See „Slot A- Audio Network, Multi-Port MADI, USB“ on page 32.</p>



**NETWORK  
MGMT**

**LED - indicates the state of the controller for management.**

- (OFF) = controller not available
- (ON) = controller ready
- (ON, blue) = controller shut down, device is ready to be switched off\*\*

\* please contact [support@directout.eu](mailto:support@directout.eu)  
 \*\* to ensure proper file operation a shut down must be initiated before switching the device off - see "Shutdown device" on page 68.

## Slots - Connecting Audio

PRODIGY.MX offers two different slot-types that can be assembled individually according to the particular requirements.



Slot A <b>1</b>	<b>6 x Option slot for audio network or multi-port MADI Modules</b> See „Slot A- Audio Network, Multi-Port MADI, USB“ on page 32
Slot B <b>2</b>	<b>2 x Option slot for single-port MADI Modules</b> See „Slot B- Single-Port MADI“ on page 42

### **WARNING!**



All module slots must be fitted with a module or a blind plate each. Otherwise live parts become accessible which may cause serious harm to your health. An open housing may also cause inappropriate operation conditions due to an insufficient electromagnetic shielding.

## Slot A - Audio Network, Multi-Port MADI, USB

Modules for A Slots connect with different audio networks or MADI or USB. Four audio network protocols (Dante, RAVENNA, SoundGrid, AVB/MILAN) are supported. The multi-port MADI modules are available in variants with two or four MADI ports (see p 38). The USB.IO module interfaces with computer-based production systems (see p 40).

### Audio Network

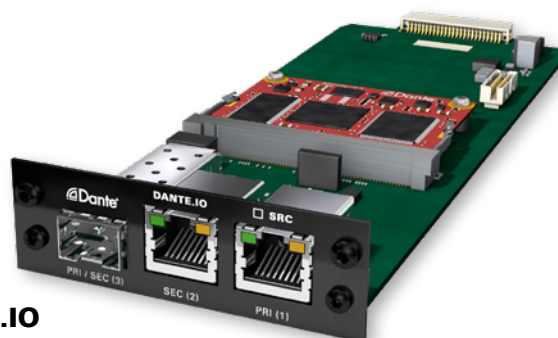
Each module is equipped with 1 x SFP and 2 x RJ45-sockets (Gigabit-Ethernet).

Module	Protocol	Capacity	SRC*
DANTE.IO	Dante / AES67	64 ch in / out	no <input type="checkbox"/> SRC
DANTE.SRC.IO	Dante / AES67	64 ch in / out	yes <input checked="" type="checkbox"/> SRC
RAV.IO	RAVENNA / AES67 / SMPTE ST 2110-30 /-31	128 ch in / out	no <input type="checkbox"/> SRC
RAV.SRC.IO	RAVENNA / AES67 / SMPTE ST 2110-30 /-31	128 ch in / out	yes <input checked="" type="checkbox"/> SRC
SG.IO	SoundGrid	128 ch in / out	no <input type="checkbox"/> SRC
SG.SRC.IO	SoundGrid	128 ch in / out	yes <input checked="" type="checkbox"/> SRC
MILAN.IO	AVB / MILAN	128 ch in / out	no <input type="checkbox"/> SRC
MILAN.SRC.IO	AVB / MILAN	128 ch in / out	yes <input checked="" type="checkbox"/> SRC

\* The SRC versions are equipped with a bidirectional sample rate converter (HD SRC).

They are marked with a dot on the module plane.

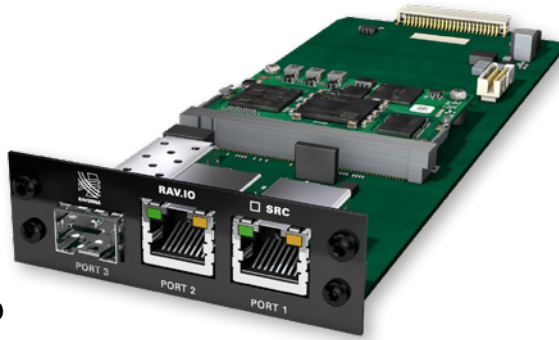
**DANTE.IO**  
**DANTE.SRC.IO**



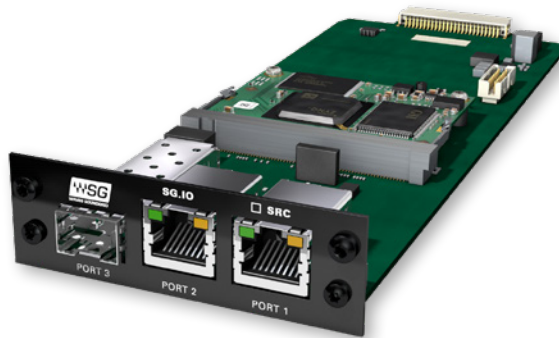


---

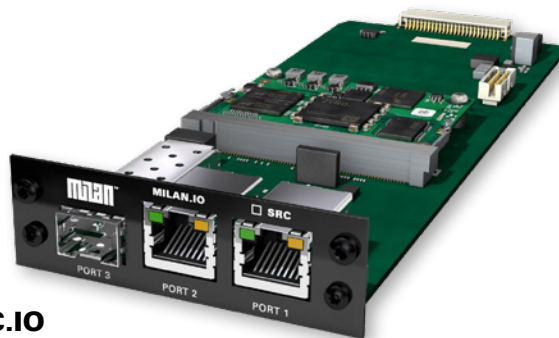
**RAV.IO**  
**RAV.SRC.IO**



**SG.IO**  
**SG.SRC.IO**



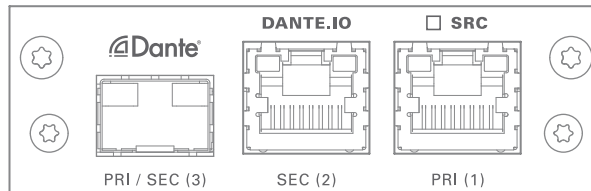
**MILAN.IO**  
**MILAN.SRC.IO**







### DANTE.IO / DANTE.SRC.IO

Three network ports are available for transmission of audio signals (Dante / AES67). The built-in network switch can be operated in three modes:

- Switched (all ports in the same network)
- Redundant (1 = Primary, 2 = Secondary, 3 = Primary)
- Red\_Sec (1 = Primary, 2 & 3 = Secondary)



The switch will be configured automatically by selecting the respective operation mode in Dante Controller.

PRI (1)	<b>RJ45 socket (1 Gbit/s)</b> Network interface - connect here for network transmission. Primary Port when used in redundant operation.
SEC (2)	<b>RJ45 socket (1 Gbit/s)</b> Network interface - connect here for network transmission. Secondary Port when used in redundant operation.
PRI (1) SEC (2)	<b>LED orange - indicates the link state of the network connection.</b>  (ON) = device link active  (OFF) = device link not active
PRI (1) SEC (2)	<b>LED green - indicates the activity state of the network connection.</b>  (ON) = data sent or received  (OFF) = no data transmission
PRI / SEC (3)	<b>SFP cage</b> Insert SFP transceiver here and connect to the network.* Primary or secondary (selectable) port when used in redundant operation.

\* See page 20 for SFP-transceiver that are available by DirectOut.



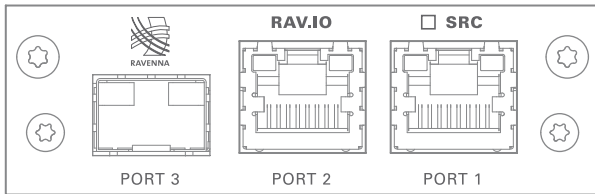
### NOTE

If redundancy is being used, secondary interfaces should be connected to a second separate network. Secondary interfaces cannot communicate with primary interfaces.

---

## RAV.IO / RAV.SRC.IO

Three network ports are available for transmission of audio signals (RAVENNA / AES 67 / SMPTE 2110-30 / -31). The module supports Seamless Protection Switching according to SMPTE 2022-7.



PORT 1 PORT 2	<b>RJ45 socket (1 Gbit/s)</b> Network interface - connect here for network transmission.
PORT 1 PORT 2	<b>LED orange - indicates the link state of the network connection.</b> ■ (ON) = device link active ■ (OFF) = device link not active
PORT 1 PORT 2	<b>LED green - indicates the activity state of the network connection.</b> ■ (ON) = data sent or received ■ (OFF) = no data transmission
PORT 3	<b>SFP cage</b> Insert SFP transceiver here and connect to the network.*

\* See page 20 for SFP-transceiver that are available by DirectOut.

The configuration of the built-in network switch is available via the browser interface of the RAV.IO-module.

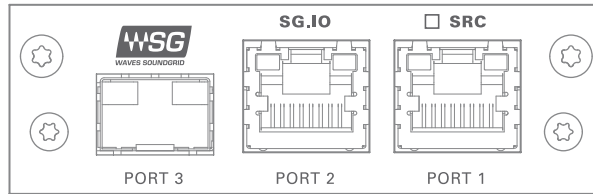
## NOTE





Further devices that require PTP synchronisation should be connected to an external PTP-aware switch.



**SG.IO / SG.SRC.IO**

Three network ports are available for transmission of audio signals (SoundGrid).

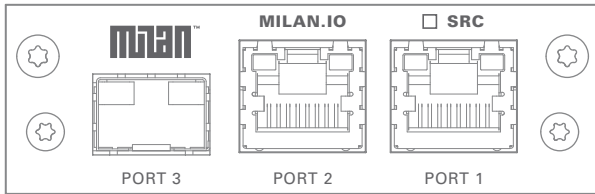






PORT 1 PORT 2	<b>RJ45 socket (1 Gbit/s)</b> Network interface - connect here for network transmission.
PORT 1 PORT 2	<b>LED orange - indicates the link state of the network connection.</b>  (ON) = device link active  (OFF) = device link not active
PORT 1 PORT 2	<b>LED green - indicates the activity state of the network connection.</b>  (ON) = data sent or received  (OFF) = no data transmission
PORT 3	<b>SFP cage</b> Insert SFP transceiver here and connect to the network.*

\* See page 20 for SFP-transceiver that are available by DirectOut.

## MILAN.IO / MILAN.SRC.IO

Three network ports are available for transmission of audio signals (AVB / MILAN).

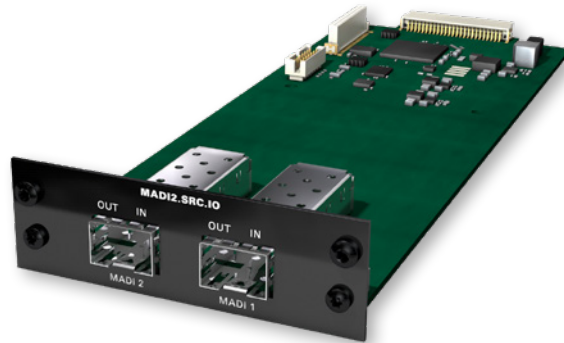


PORT 1 PORT 2	<p><b>RJ45 socket (1 Gbit/s)</b></p> <p>Network interface - connect here for network transmission.</p>
PORT 1 PORT 2	<p><b>LED orange - indicates the link state of the network connection.</b></p> <p>  (ON) = device link active   (OFF) = device link not active         </p>
PORT 1 PORT 2	<p><b>LED green - indicates the activity state of the network connection.</b></p> <p>  (ON) = data sent or received   (OFF) = no data transmission         </p>
PORT 3	<p><b>SFP cage</b></p> <p>Insert SFP transceiver here and connect to the network.*</p>

\* See page 20 for SFP-transceiver that are available by DirectOut.

The configuration of the built-in network switch is available via the browser interface of the RAV.IO-module.

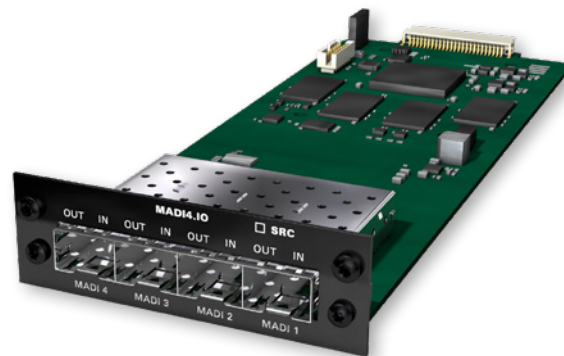
**Multi-port MADI**



**MADI2.SRC.IO**



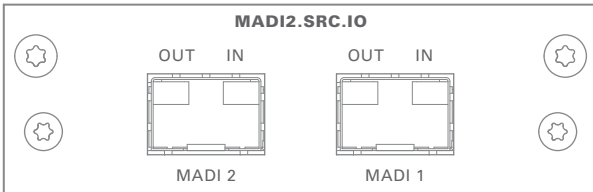
**MADI2.BNC.SRC.IO**



**MADI4.IO**  
**MADI4.SRC.IO**  
(PRODIGY.MX, MAVEN.A only)

---

## MADI2.SRC.IO

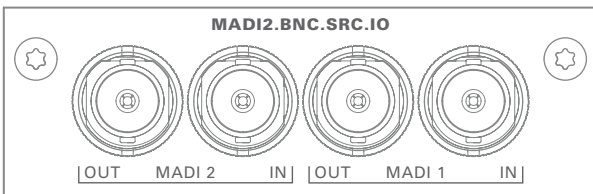


SFP

### 2 x SFP cage

Insert SFP transceiver(s) here and connect MADI input/output.

## MADI2.BNC.SRC.IO



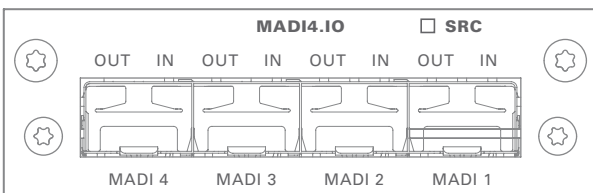
BNC

### 2 x BNC socket (coaxial)\*

OUT: MADI output, connect for MADI output signal here.

IN: MADI input, connect MADI input signal here

## MADI4.IO / MADI4.SRC.IO (PRODIGY.MX, MAVEN.A only)



SFP

### 4 x SFP cage

Insert SFP transceiver(s) here and connect MADI input/output.

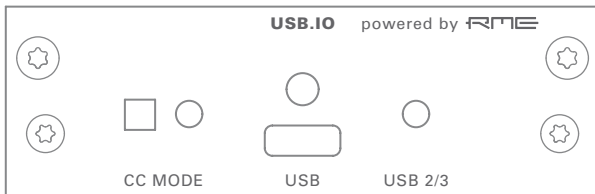
**USB Audio**



**USB.IO**



## USB.IO



USB	<p><b>1 x USB-C socket for audio transmission</b> Connect with USB 3.0 or 2.0 port</p>
CC MODE	<p><b>Push button</b> Press to toggle operating mode. Restart of the module or dis- / reconnect of the USB connection is required after change.</p>
CC MODE	<p><b>LED orange - indicates operation mode</b>  <input type="radio"/> (OFF) = CC mode OFF  <input checked="" type="radio"/> (ON, orange) = CC mode ON</p>
USB	<p><b>USB-C socket for audio transmission</b> Connect with USB 3.0 or 2.0 port</p>
USB 2/3	<p><b>LED RGB - indicates USB connection</b>  <input checked="" type="radio"/> (ON, blue) = USB 3.0 (128 channels)  <input checked="" type="radio"/> (ON, yellow) = USB 2.0 (64 channels)  <input checked="" type="radio"/> (ON, red) = no USB connection</p>

### Slot B - Single-Port MADl

Modules for B Slots connect single-port MADl modules.

Three connection standards for transmission of 64 channels @ 1 FS are offered.

For extended MADl connectivity there are multi-port MADl modules that fit into the A Slots (see p 38).

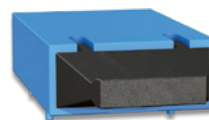
Module	Connection
BNC.IO	coaxial BNC input / output 75 Ω
SFP.IO	SFP cage *
SC.IO	SC-socket duplex multi-mode **

\* matching SFP transceiver are available from DirectOut - see page 19.

\*\* The SC ports are multi-mode as default, single-mode SC ports are available on request. The housing of single-mode ports is colored blue.



multi-mode



single-mode

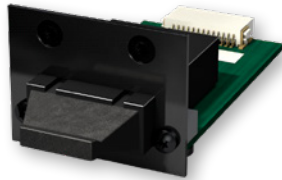
---

**Single-port MADI**

**BNC.IO**



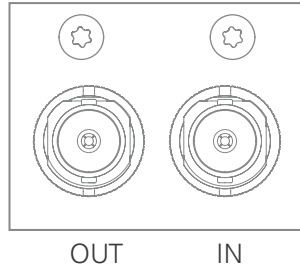
**SC.IO**



**SFP.IO**



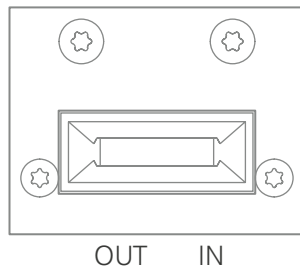
**BNC.IO**



BNC	<p><b>2 x BNC socket (coaxial)*</b></p> <p>OUT: MAD I output, connect for MAD I output signal here.</p> <p>IN: MAD I input, connect MAD I input signal here</p>
-----	---

\* The labelling of the MAD I ports (Slot B) is printed on the mainframe.

**SC.IO**

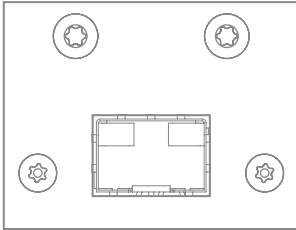


SC	<p><b>2 x SC socket (optical)*</b></p> <p>OUT: MAD I output, connect for MAD I output signal here.</p> <p>IN: MAD I input, connect MAD I input signal here</p>
----	--

\* The labelling of the MAD I ports (Slot B) is printed on the mainframe.

---

## SFP IO



OUT IN

SFP	<b>SFP cage</b> Insert SFP transceiver here and connect MADI input/output.
-----	---

\* The labelling of the MADI ports (Slot B) is printed on the mainframe.

### Word clock

Word clock input and output is available via BNC sockets and a DSUB-9 socket. The word clock output provides the system clock that is either derived from PTP / audio network input, word clock input, MADI input or internal clock generator. The WCK input may be switched to video sync.



WCK OUT 1.6	<b>DSUB-9 socket (female)</b> System clock output - connect for word clock output signal here. See "Appendix B- DSUB-9 Pin assignment" on page 81.
WCK OUT	<b>BNC socket (coaxial), 75 Ω</b> System clock output - connect for word clock output signal here.
WCK / VIDEO IN	<b>BNC socket (coaxial), 75 Ω</b> Connect secondary word clock or AES3 DARS (Digital Audio Reference Signal) or video signal here.

The word clock input also accepts a AES3 frame (AES11).

When switched to video sync, the WCK input accepts black burst or tri-level sync.

Termination (75 Ω) for the word clock input is switchable locally or via remote control.

## Clocking

The device offers several options for clocking.

- PTP (Precision Time Protocol) - IEEE1588-2008 / PTPv 1 & 2 \*
- SoundGrid (SoE) \*
- AVB \*
- Word Clock / Video
- MADI input \*
- internal clock generator

\* depending on the modules installed.

When PTP (network) is selected the device can either act as slave or as network grandmaster.

The front panel informs about selected clock sources and their lock / sync state.



### SYNC

MADI 1  
MADI 2  
WCK / VIDEO

### LED RGB - indicates the lock / sync state of MADI input (single port modules) and word clock.

- (OFF) = no signal lock
- (ON, green) = signal lock, in sync
- (ON, blue) = signal lock, in sync, selected clock source
- (ON, yellow) = signal lock, sample rate conversion active
- (blinking, green) = signal lock, not in sync with selected clock source
- (blinking, red) = input selected as clock source and no signal lock.

The leds for the modules hosted in the A slots display both the lock/sync state and status of the audio network / multi-port MADI module.



<b>SYNC / STATUS</b>	<b>LED RGB - indicates the lock / sync state and status of the modules hosted in A slots.</b>
NET 1	○ (OFF) = no signal lock
NET 2	● (ON, green) = all locked inputs are in sync
NET 3	● (ON, blue) = signal lock, in sync, (one port is) selected clock source
NET 4	● (ON, yellow) = signal lock, sample rate conversion active on all locked ports
NET 5	● / ● (blinking, green/yellow) = signal lock, sample rate conversion active on one or more ports
NET 6	● (blinking, green) = at least one input is locked and not in sync with selected clock source
	● (blinking, red) = input selected as clock source and no signal lock.



**TIP**

For more details about the lock / sync status you may check the front display or use globcon.

As a rule of thumb: if something is blinking it's worth to check the signal inputs.





### About the multi-port MADI modules

(MADI2.SRC.IO, MADI2.BNC.SRC.IO, MADI4.IO, MADI4.SRC.IO)

- The MADI ports operate independently from each other.
- Each port can be selected as clock source in globcon.
- Sample rate conversion is switchable for each port, input and output individually (except MADI4.IO).
- Scaling factor may adjusted individually for each port.

This page is left blank intentionally.

## USB

An USB port at the rear panel is used for legacy control of ANDIAMO devices via globcon bridge.



**USB**  
(rear)

**USB 2.0 socket (Type A)**  
Connect here for legacy control.

## NOTE



The local USB ports are not used for audio transmission. To interface with an USB audio transmission the Slot A needs to be populated with an USB.IO module - see "USB.IO" on page 40.

## GPIO

General Purpose Input and Output

Two MOSFET switches (2 x GPO) can be triggered. A power supply (12 V, max. 200 mA) is also provided. This allows to remote control external devices; e.g. a recording light.

Two GPIOs can be triggered by connecting the input pin with ground (GND) or by a voltage source between input pin and ground. The high level of the voltage may range between 2 V and 30 V due to a safety limiter in the input.



GPIO

**DSUB-9 socket (female)**  
Connect for GPIO application here.

Observe the pin out - see „Appendix B- DSUB-9 Pin assignment“ on page 81.

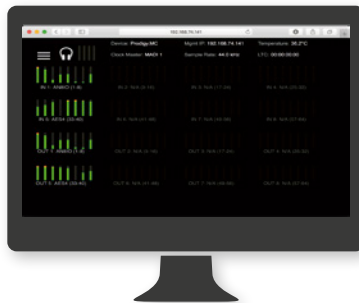
## CHAPTER 5: Managing Device

### Introduction

PRODIGY.MX can be managed via multiple user interfaces:



- local touch display on the front panel



- browser based control / website



- globcon control

Further a JSON API (JavaScript Object Notation) is available for management.

This documentation explains the management via touch-display and browser control. For the use of globcon control there are video tutorials available that can be found at [www.globcon.pro](http://www.globcon.pro).

## Getting started

1. Check the hardware - the housing must be closed completely.  
Empty slots require covering with a blank plate.
2. Check network connection with one of the three MGMT ports on the rear panel.



3. Check the power cabling and switch on the device.



4. After the boot process of the device is complete. Check the display on the front panel for the IP address.



## NOTE

The device will look for a DHCP server in the network to obtain its IP address. However the IP address can be changed manually via the touch display - see "NETWORK SETTINGS" on page 66.



## Local operation

The device is equipped with a touch-display, an encoder and two push buttons for local control. For remote operation a network socket is provided at the rear panel to operate the device via a browser based GUI or via globcon control.



HOME	<b>Push-button to access the HOME screen.</b> Press shortly to call the top menu.
BACK	<b>Push-button to return to previous page.</b> Press shortly to return to the previous page.
Display	<b>Touch-Display to navigate the menu, adjust settings and for monitoring.</b> tap, swipe- have fun!
CONTROL	<b>Encoder to adjust values and confirmation and for volume control of the phones outputs.</b> Rotate to modify values. Push to confirm a setting or to zero a value. Phones volume control - active in HOME view: push to enter volume control or to toggle the selection between PHONES 1 and PHONES 2. Rotate to modify values. Automatic timeout of the control display is about 5 seconds.

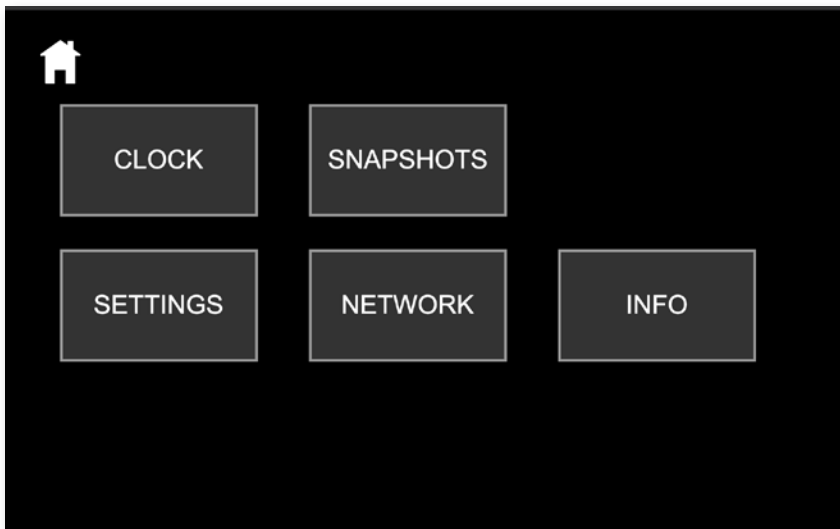


## NOTE

For remote operation via browser, enter the IP-Address in the navigation bar of your browser. Local and remote display are identical.

For remote operation via globcon control, you need to install globcon on your computer first - see page 16. Then follow the steps described in "CHAPTER 3: Installation" on page 22.

## MAIN MENU

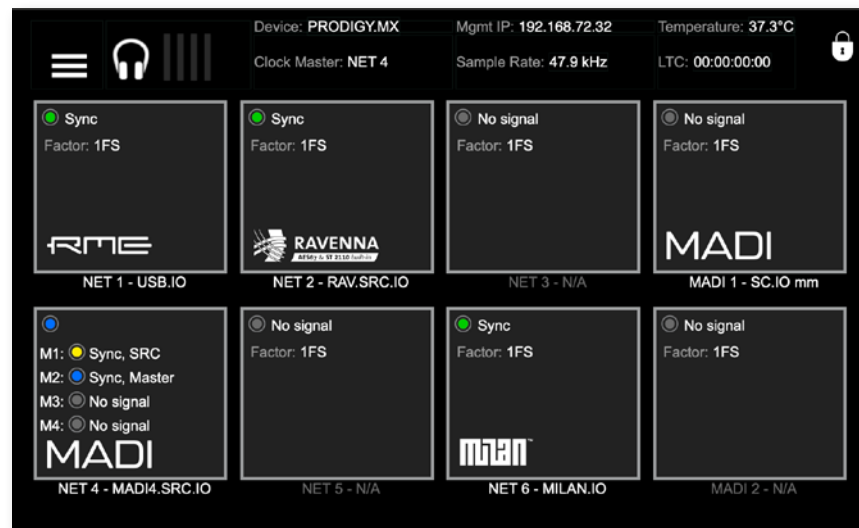


The MAIN MENU displays:

- Icons to access the HOME menu and further settings

Tap / click	to open
Home icon	HOME Menu
Clock	Clock Settings
Snapshots	Snapshot list for recall
Settings	Device Settings, Auto Lock, Screen Saver, Reboot to Update Mode, Shutdown, Reboot Device
Network	Network Settings for the Management Ports
Info	Display of Device Name, System Build, FPGA Version, cored version, Frontpanel version, License information Download Support Archive

## HOME



The HOME screen displays:

- Sync/lock information for all IOs
- Level metering of headphones outputs
- Device name (Device)
- IP address for device management (Mgmt IP)
- Temperature
- Clock Master
- Sample Rate
- LTC Reader display (LTC)
- Lock icon to lock / unlock access

Tap / click	to open / <function>
Burger icon	Main Menu
Clock Master	Clock Settings
Mgmt IP	Network Settings
Slot rectangle	
Encoder (CONTROL)	Phones volume control or to toggle the selection between PHONES 1 and PHONES 2. Rotate to modify values. Automatic timeout of the control display is about 5 seconds. *

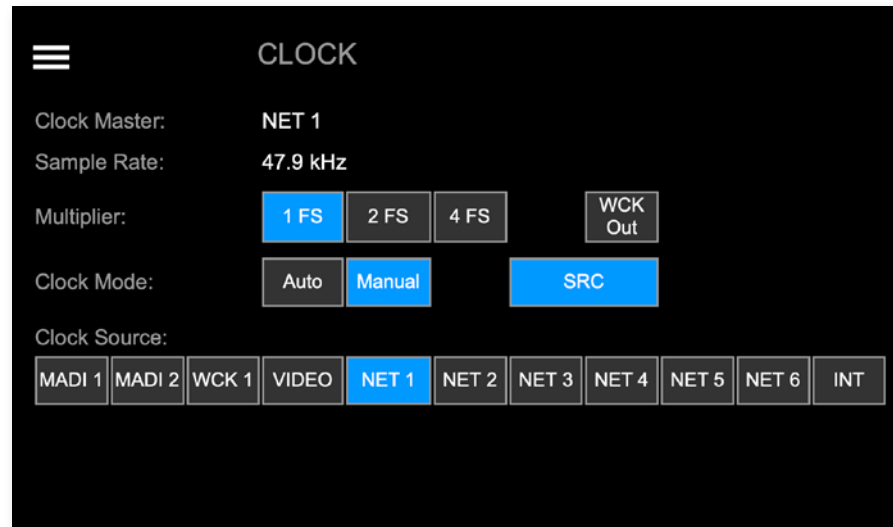
\* When controlling via browser the phones volume control is accessed by pressing the <ENTER> key on the keyboard. Level is adjusted via arrow keys (left and right).



<b>Tap / click</b>	<b>to open / &lt;function&gt;</b>
Lock icon	Lock or unlock the device control with a pin code. *

- \* A four-digit pin code needs to be defined when locking for the first time. To unlock device the pin code is required. The pin code can be reset in the PRODIGY plugin of globcon (Settings / Front Panel) when the device is locked or in the device settings (see "DEVICE SETTINGS" on page 68) when the device is unlocked.

## CLOCK



The CLOCK Settings displays:

- Clock Master: Current master for system clock
- Sample Rate: measured sample rate
- Icons to adjust the scaling factor of the base rate and WCK Out settings
- Icons to select Clock Mode (Auto or Manual) and to open SRC settings
- Icons to select the Clock Source

Tap / click	to open / set*
Burger icon	Main Menu
1 FS	Scaling factor to 1 FS (usually 44.1 or 48 kHz)
2 FS	Scaling factor to 2 FS (usually 88.2 or 96 kHz)
4 FS	Scaling factor to 4 FS (usually 176.4 or 192 kHz)
WCK Out	WCK Out settings (always 1 FS or follow scaling factor)
Auto	Clock source is set automatically following the priority settings in globcon.**
Manual	Clock source is set manually according the selection below (Clock Source:).
SRC	Submenu to activate / deactivate SRC - see p 60
MADI 1	Slot B1 input as Clock Master
MADI 2	Slot B2 input as Clock Master

WCK 1	Word Clock input as Clock Master
Video	Video signal at Word Clock Input as Clock Master***
NET 1	Slot A1 as Clock Master
NET 2	Slot A2 as Clock Master
NET 3	Slot A3 as Clock Master
NET 4	Slot A4 as Clock Master
NET 5	Slot A5 as Clock Master
NET 6	Slot A6 as Clock Master
INT	Internal Generator as Clock Master
44.1	Base Rate to 44.1 kHz [INT]
48	Base Rate to 48 kHz [INT]

\* the value set is marked by the particular icon with a blue background

\*\* The priority setting allows to define several fallbacks if a clock source fails. It also offers reverting to a higher prioritized clock source (Auto Enable / Enable) when its signal returns.

\*\*\* Word Clock input also accepts analog video signal (black burst, tri-level)

The screenshot displays the configuration interface for a Prodigy.MX device. The main window is titled 'CONFIG ID: 1 - PRODIGY.MX'. It features a table of clock sources and a settings panel on the right.

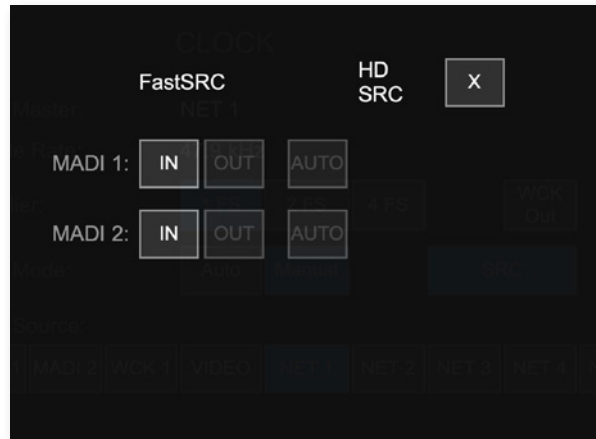
Priority	Sync Source	Status	FastSRC	HD SRC	AE	Enable	Manual	Clock Master
1	WCK IN 1							
2	SC IO							
3	INT 48kHz							
4	MILAN							
5	INT 44.1kHz							
6	VIDEO IN							
7	MADI2							
8	USB							

The settings panel on the right includes:

- Clock Mode:** MANUAL
- Base Rate:** 47999.99 Hz
- Factor:** 1 FS
- Follow Factor:**
- Sample Rate:** 47999.99 Hz
- Word Clock Out 1:** Follow FS
- Mad1 In Factor:** 1 FS
- Mad2 In Factor:** 1 FS
- Net1/Mad1 In Factor:** 1 FS
- Net1/Mad2 In Factor:** 1 FS
- Network2 Factor:** 1 FS
- Network3 Factor:** 1 FS
- Network4 Factor:** 1 FS
- Network5 Factor:** 1 FS
- 75 Ω Termination:** WCK IN 1 / Video In
- Video In / LTC:**
  - Audio Clock Base: 48 kHz
  - Video Format: -
  - LTC Format: -

**FastSRC™ / HD SRC**

The FastSRC™ is a low latency sample rate converter that is available for the B Slots (single-port MADI). HD SRC is a state-of-the-art sample rate converter which is offered with the following modules: RAV.SRC.IO, MILAN.SRC.IO, DANTE.SRC.IO, SG.SRC.IO, MADI2.SRC.IO, MADI2.BNC.SRC.IO and MADI4.SRC.IO.

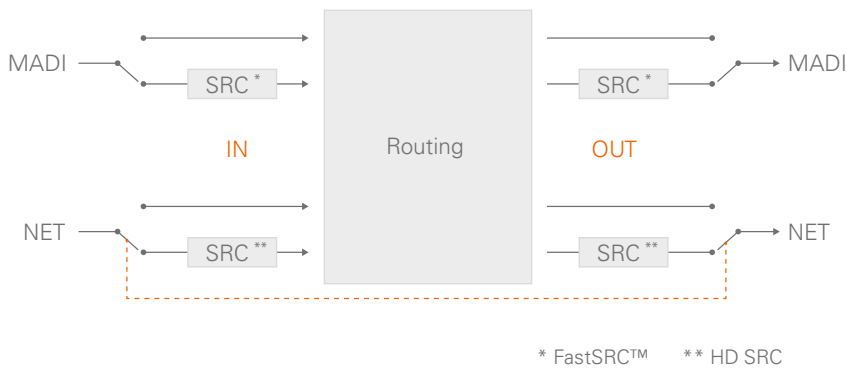


The SRC screen displays:

- buttons to activate or deactivate FastSRC™ or HD SRC at individual I/Os

Tap / click	to open / set*
X	Clock page
MADI 1/2 - IN	Activate / Deactivate FastSRC™ at MADI 1/2 input
MADI 1/2 - OUT	Activate / Deactivate FastSRC™ at MADI 1/2 output
MADI 1/2 - AUTO	Activate / Deactivate Automatic Bypass for FastSRC™ at MADI 1/2
NET 1-6 IN or OUT (HD SRC)	Activate / Deactivate HD SRC at NET 1 to 6 input & output

\* For the audio network I/Os the HD SRC may be activated for input and output together only. For the multi-port MADI modules with an active SRC at the input, the SRC at the output may be switched on or off.



**NOTE**



If an input is used as clock source for the device it is neither necessary nor recommended to activate the FastSRC™ or HD SRC.

**Automatic Bypass for FastSRC™**

With ‚AUTO‘ activated sample rate conversion is applied depending from the sync state of the input signal:

- in sync with the system clock
- not in sync with the system clock

AUTO	FastSRC™	Signal in Sync	Sample Rate Conversion	Latency added
n.a.	OFF	yes / no	inactive	no
OFF	ON	yes / no	active	< 0.15 ms
ON	ON	yes	inactive	< 0.15 ms
		no	active	
		yes again*	automatic bypass after 60 seconds	

\* 60 seconds after the signal is in sync with the system clock again, sample rate conversion is bypassed.

The automatic switch-over will not change the latency (less than 0.15 ms) of the signal path.

**About FastSRC™**

DirectOut's FastSRC™ is a low latency sample rate converter for when two digital interfaces of a device must work in different clock domains.

FastSRC™ combines good sound quality with very low latency of less than 0.15 msec and is invaluable in live sound applications and a "life-saver" in critical situations.

High-end sample rate conversion requires noticeable processing power, so for the very best audio quality we recommend DirectOut's dedicated SRC products such as the SRC version of the audio network modules or the multi-port MADI modules or the MADI.SRC- see About HD-SRC.

**About HD SRC**

DirectOut's HD SRC is a state-of-the-art sample rate converter with a latency of about 1 msec.

HD SRC is available for the audio network modules:

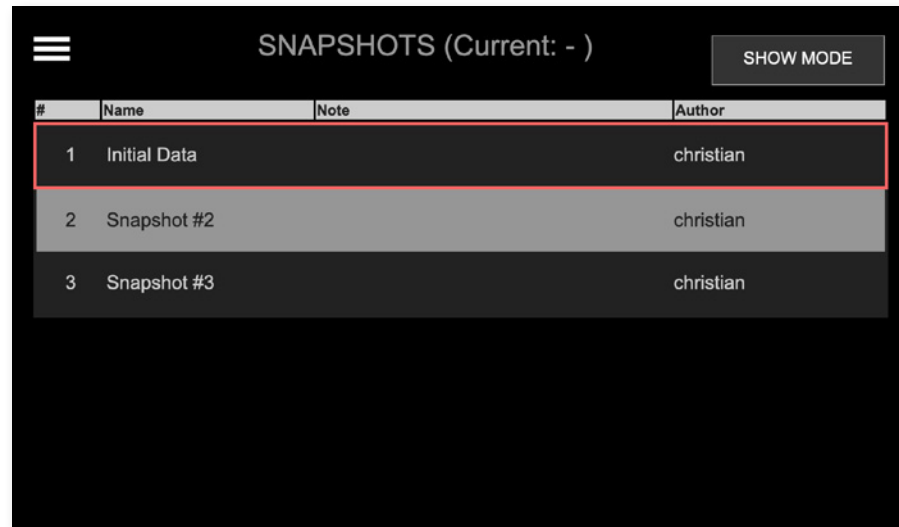
- RAV.SRC.IO
- DANTE.SRC.IO
- SG.SRC.IO
- MILAN.SRC.IO

or the multi-port MADI modules:

- MADI2.SRC.IO
- MADI2.BNC.SRC.IO
- MADI4.SRC.IO.

This page is left blank intentionally.

## SNAPSHOTS



The SNAPSHOT screen displays:

- current operation mode (Show / Config)
- list of snapshots that are stored in the device (up to 99 snapshots)

Tap / click	to
Button 'Show Mode'	toggle to Config Mode
Button 'Config Mode'	toggle to Show Mode
snapshot entry	recall snapshot - after confirming a prompt

Each snapshot which is created in globcon will be stored into the device.

As a snapshot can be stored within a globcon project, it is possible to reconfigure a device including snapshots via 'Push' function from globcon.

The selected snapshot is surrounded by a red frame.



### NOTE

Only compliant snapshots are listed and available for recall.



**Snapshots - Compliance**

compliant	Snapshot Data Set matches the Configuration Settings of the device.
non-compliant	Snapshot Data Set does not match the Configuration Settings of the device. Conform procedure required for recall in Show Mode or recall with full Scope Set in Configuration Mode, thus changing the Configuration Settings.

See document '[Info PRODIGY.MP Supplemental](#)' for more information about the Operating Modes and Snapshots.

## NETWORK SETTINGS

The NETWORK Settings displays:

- IP Address for the management ports (MGMT)
- Subnet Mask for the management ports (MGMT)
- Gateway for the management ports (MGMT)

Tap / click	Function
Burger icon	Link to Main Menu
DHCP	Enable / Disable DHCP * grey = DHCP OFF, manual input required blue = DHCP ON, network settings are assigned automatically
SAVE	Stores changes to the device
Input field	Input of values **

\* DHCP (Dynamic Host Control Protocol) = device's IP Address is assigned automatically by a DHCP server in the network

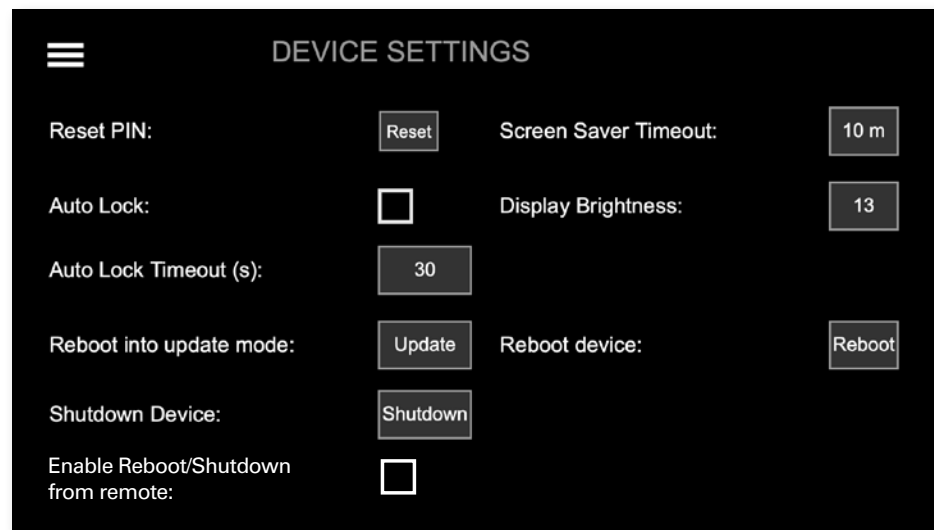
\*\* the values are entered via the Encoder if DHCP is OFF

Enter values:

- select field
- turn the Encoder to adjust the value or use the arrow keys (left and right)
- de-select field
- tap SAVE to store the changes

This page is left blank intentionally.

## DEVICE SETTINGS



The DEVICE Settings allows to:

- Reset the four-digit PIN code used for device lock
- Enable / disable Auto Lock
- Define the timeout for Auto Lock function
- Reboot the device into update mode for system updates or license installation
- Shut down the device to ensure proper file operation before switching off.
- Manage security setting for shutdown or reboot from remote - see p 69.
- Adjust the screen saver timeout [1 min to infinite].
- Adjust display brightness [1 to 14].
- Reboot the device to restart all services.

Tap / click	Function
Reset	Resets the PIN code.
Auto Lock	Enable <input checked="" type="checkbox"/> Disable <input type="checkbox"/>
Auto Lock Timeout (s)	Timeout in seconds to lock the device automatically when Auto Lock is enabled. Values: 10 to 180 seconds
Reboot into update mode	Reboots the device in update mode
Shutdown device	Terminates all services, fans may run at full speed, leds and display are switched off, LED MGMT = blue
Enable Reboot/Shutdown from remote*	Enable <input checked="" type="checkbox"/> Disable <input type="checkbox"/>

Screen Saver Timeout	Timeout in seconds to switch off the display. Values: never or 1 min to 96 hours
Display Brightness	Adjustment of display brightness Values: 1 to 14
Reboot Device	Reboot the device to restart all services.

\* at front panel only

Enter values:

- select field
- turn the Encoder to adjust the value
- de-select field

### Shutdown / Reboot into update mode

Both commands can also be used remotely via globcon or the web UI, once the feature has been activated on the front panel:

Enable Reboot/Shutdown from remote:



This setting is persistent and will be restored after a power-cycle or reboot.

## WARNING

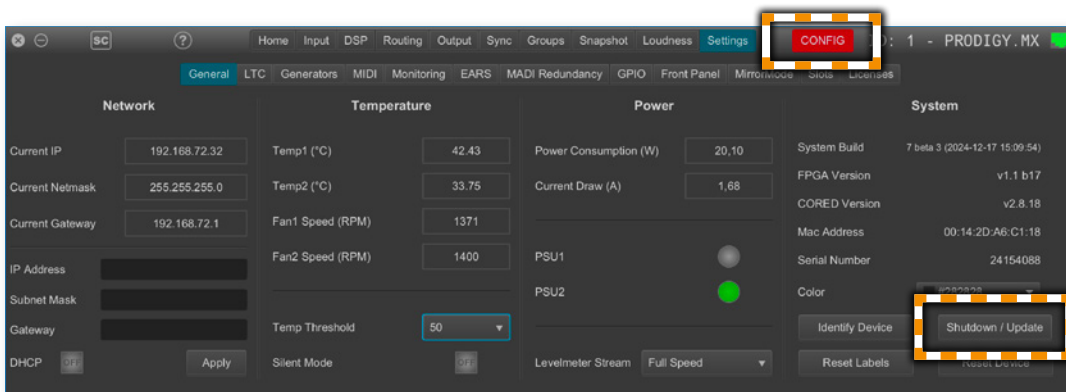


Enabling 'Reboot/Shutdown from remote' can be a security risk, if the management network can be accessed freely. It is disabled by default.

To use the commands in globcon:

- activate the Configuration Mode
- navigate to Settings - General

You will be prompted to type 'shutdown' or 'update' or 'reboot' to use either command.



## DEVICE INFO



DEVICE INFO displays:

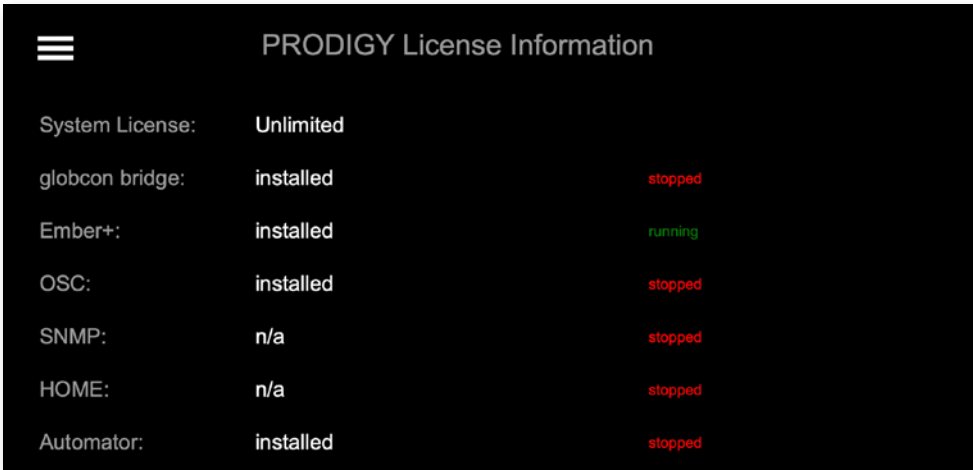
- Device Name
- Serial number
- System Build: Version and date
- FPGA Version: audio processing
- cored Version: device management
- Frontpanel Version: local operation
- Support: Support Archive
- License information about installed licenses and their service state
- License information for open source software that is used by this device

Tap / click	to open / generate
Burger icon	Main Menu
Download Support Archive *	a support archive (*.pdgs) Example: prodigy_support_2023-10-30_14-52-51.pdgs
PRODIGY License Info	subpage with information about installed licenses and service state
Software License Info	subpage with license information about open source software

\* the support archive is generated and downloaded into the downloads folder of your browser. You may send it to [support@directout.eu](mailto:support@directout.eu) for troubleshooting.

## PRODIGY License Information

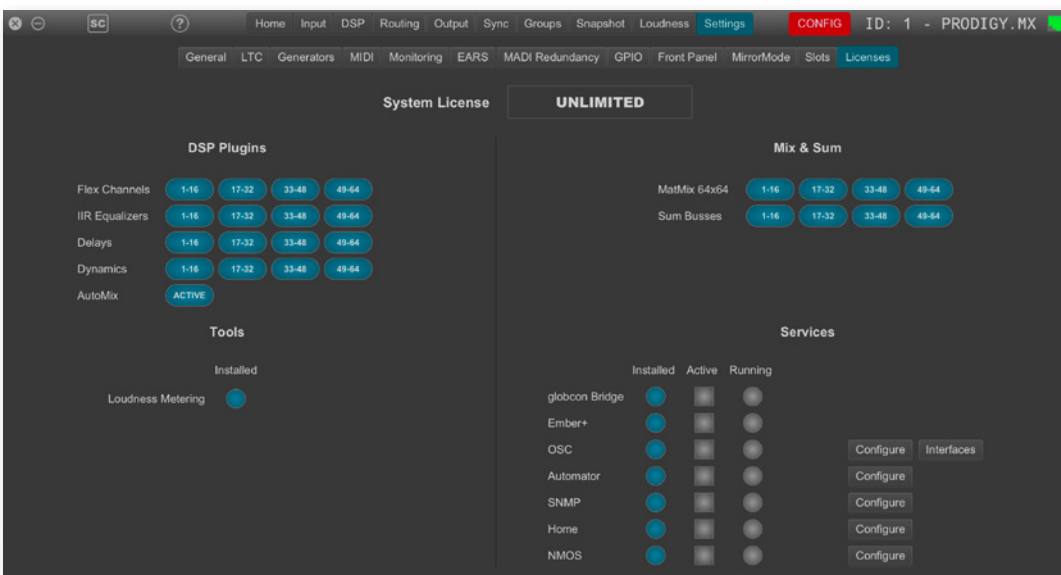
For enhanced scalability the PRODIGY series can be ordered with different system licenses - Essential, Advanced, Unlimited. Additional single licenses can be acquired on demand.



System License:	Unlimited	
globcon bridge:	installed	stopped
Ember+:	installed	running
OSC:	installed	stopped
SNMP:	n/a	stopped
HOME:	n/a	stopped
Automator:	installed	stopped

The PRODIGY License Information displays:

- system license (Essential, Advanced or Unlimited)
- services - license availability and its operating status
- single licenses - availability



The screenshot shows the PRODIGY configuration interface with the following sections:

- System License:** UNLIMITED
- DSP Plugins:** Flex Channels, IIR Equalizers, Delays, Dynamics, AutoMix (ACTIVE)
- Mix & Sum:** MatMix 64x64, Sum Busses
- Tools:** Loudness Metering (Installed)
- Services:** globcon Bridge, Ember+, OSC, Automator, SNMP, Home, NMOS. Each service has status indicators for Installed, Active, and Running, along with a 'Configure' button.

To acquire a license please contact your local DirectOut representative.

## NOTE

Licenses are installed via license files which are coupled with the device's serial number. To install a license file the device must be operated in update mode - see "Appendix D- System Update & License Installation" on page 83.



## CHAPTER 6: Troubleshooting and Maintenance

### Troubleshooting

To identify a possible defect with the device please consult the following table. If the fault cannot be resolved using these instructions, please contact your local DirectOut representative or visit [support.directout.eu](http://support.directout.eu).

Issue	Possible reason	Solution
Device doesn't work.	Power supply is broken.	Check that the power supply switch is on, that the device is connected to the power supply and that the socket is working. Defective fuses must be exchanged by qualified service personal only.
Optical port does not work.	Optic is dirty.	Use an air supply to carefully remove any dust. Never use objects for cleaning.
No signal at the output port.	Connections (input / output) are mixed up.	Check the connections and change the cables if necessary. Check the routing matrix.
No signal at the output port.	Signal cable defective.	Exchange the signal cable.
MADI signal at the input is not stable.	Signal source is defective or bad signal condition (Jitter > 1 ns)- e.g. due to exceeded length or bad screening attenuation of signal cable.	Change the source or use appropriate cables.
Clicks in the audiosignal.	Input source is not in sync with clock master of the box.	Check the status of input LED and check clock setting of the connected device.



---

## Maintenance

To clean the device, use a soft, dry cloth. To protect the surface, avoid using cleaning agents.

### **NOTE!**



The device should be disconnected from the power supply during the cleaning process.

## CHAPTER 7: Technical Data

### Dimensions (sketch on page 82)

- Width 19" (483 mm)
- Height 2 RU (89 mm)
- Depth 10" (254 mm)
- Weight about 10 kg

### Power Consumption

- 20 W to 110 W, module dependent

### Power Supply

- 2 x 84 V- 264 V AC / 47 Hz- 63 Hz / Safety class 1

### Fuses

- Fuse 250 V- 4 A (slow-blow) – 2 fuses per power supply

### Environmental Conditions

- Operating temperature +5°C up to +45°C
- Relative humidity: 10%- 80%, non condensing

### Display

- 5.0" Backlight LED LCD, IPS Transmissive
- Resolution: 480 x 854 px

### Control

- 1 x Encoder knob with push functionality
- 2 x Push-Buttons

### Network

- 2 x RJ45 Gigabit Ethernet, 1 x SFP cage
- for managing the device (remote control)

### Remote Control

- globcon software control
- integrated web server with UI (HTML, JavaScript)
- Ember+ (license) - MGMT <IP Address>:9000
- SNMP (license)

### Word Clock

- 2 x BNC socket (input / output), switchable to Video Sync
- Video sync: analog, black burst or tri-level
- Impedance: 75  $\Omega$  (termination switchable)
- 1 x DSUB-9 socket, female
- AES11 (DARS also supported)

**Sample Rate**

- 30 - 50 kHz @ 1 FS
- 60 - 100 kHz @ 2 FS
- 120- 200 kHz @ 4 FS

**Phones Out 1**

- 1 x 6.3 mm TRS jack, mono / stereo
- Output level: max. +18 dBu
- SNR:-115 dB RMS (20 Hz- 20 kHz) /-118 dB(A)
- THD+N @ 0 dBFS:-105 dB @ 600  $\Omega$

**Phones Out 2**

- 1 x 3.5 mm TRS jack, mono / stereo
- Output level: max. +12 dBu
- SNR:-115 dB RMS (20 Hz- 20 kHz) /-118 dB(A)
- THD+N @ 0 dBFS:-105 dB @ 600  $\Omega$

**USB**

- 1 x USB socket (Type A)
- for legacy control via globcon bridge

**GPIO**

- DSUB-9 socket, female
- 2 x GPI (MOSFET switch),
- 2 x GPO (MOSFET switch)

**MADI Port SC optical**

- 1 x SC socket FDDI (input / output)
- ISO/IEC 9314-3
- Wave length 1310 nm
- Multi-Mode 62.5/125 or 50/125

**MADI Port BNC coaxial**

- 2 x BNC socket (input / output)
- Impedance: 75  $\Omega$
- 0.3 V up to 0.6 V (peak to peak)

**MADI Port SFP**

- 1 x SFP (empty cage without transceiver)

**MADI Format (I/O)**

- 48k Frame, 96k Frame, S/MUX or Native
- High Speed or Legacy
- 56 channel, 57 channel, 64 channel

**BNC.IO**

- MADI, 64 ch @ 1 FS, 32 ch @ 2 FS, 16 ch @ 4 FS
- 1 x coaxial BNC input, 1 x coaxial BNC output, 75  $\Omega$

**SC.IO**

- MADI, 64 ch @ 1 FS, 32 ch @ 2 FS, 16 ch @ 4 FS
- 1 x SC-Socket duplex multi-mode (single mode on request)

**SFP.IO**

- MADI, 64 ch @ 1 FS, 32 ch @ 2 FS, 16 ch @ 4 FS
- 1 x SFP cage (matching SFP transceiver available from DirectOut)

**MADI2.SRC.IO**

- MADI, 128 ch @ 1 FS, 64 ch @ 2 FS, 32 ch @ 4 FS
- 2 x SFP cage (matching SFP transceiver available from DirectOut)

**MADI2.BNC.SRC.IO**

- MADI, 128 ch @ 1 FS, 64 ch @ 2 FS, 32 ch @ 4 FS
- 2 x coaxial BNC input, 2 x coaxial BNC output, 75  $\Omega$

**MADI4.IO / MADI4.SRC.IO**

- MADI, 256 ch @ 1 FS, 128 ch @ 2 FS, 64 ch @ 4 FS
- 4 x SFP cage (matching SFP transceiver available from DirectOut)

**RAV.IO / RAV.SRC.IO**

- Network Audio RAVENNA / AES67, 128 ch @ 1 FS, 64 ch @ 2 FS, 32ch @ 4 FS
- 2 x RJ45, 1x SFP

**DANTE.IO / DANTE.SRC.IO**

- Network Audio Dante, 64 ch @ 1 FS, 32 ch @ 2 FS, 16ch @ 4 FS
- 2 x RJ45, 1x SFP

**SG.IO / SG.SRC.IO**

- Network Audio Waves SoundGrid, 128 ch @ 1 FS, 64 ch @ 2 FS
- 2 x RJ45, 1x SFP

**MILAN.IO / MILAN.SRC.IO**

- Network Audio AVB / MILAN, 128 ch @ 1 FS, 64 ch @ 2 FS, 32 ch @ 4 FS
- 2 x RJ45, 1x SFP

## **USB.IO**

- USB 3.0 Audio, 128 ch @ 1 FS, 64 ch @ 2 FS, 32 ch @ 4 FS
- USB 2.0 Audio, 64 ch
- USB C with USB 2/3 support and top screw locking
- Driver Windows: ASIO, WDM
- Driver macOS: Kernel Extension, Driver Kit Core Audio
- USB class-compliant mode with full USB 3.0 support and 128 channels I/O
- TotalMix FX

## Index

<b>A</b>	
Accessory	
BREAKOUT.....	17
Patch Chords .....	18
SFP Transceiver- MADI.....	19
SFP Transceiver- Network.....	20
ANDIAMO .....	51
Automatic Bypass FastSRC™.....	59
<b>B</b>	
BREAKOUT.....	17
<b>C</b>	
Clocking.....	45
Conditions of Warranty see Warranty	
Conformity & Certificates	
CE.....	15
RoHS .....	15
WEEE .....	15
Contact .....	15
Contents.....	16
Conventions.....	7
<b>D</b>	
Defective Parts/Modules .....	12
Dimensions.....	72, 80
DSUB-9.....	79
DSUB-25.....	78
<b>E</b>	
Environmental Conditions.....	22, 72
<b>F</b>	
FastSRC™.....	58
Feature Summary .....	9
First Aid .....	13
Fuses .....	72
<b>G</b>	
globcon .....	16
<b>H</b>	
HD SRC.....	58
<b>I</b>	
Intended Operation.....	14
IP address	
default.....	24
<b>L</b>	
License	
information .....	71
installation .....	81
<b>M</b>	
MGMT .....	29
<b>N</b>	
Network Standards .....	9
<b>P</b>	
Patch Chords .....	18
<b>R</b>	
Reboot	
device .....	67
into update mode .....	66
Remote Control .....	16
Reset see Factory Reset	
<b>S</b>	
Scaling Factor .....	26
SFP Transceiver.....	19
Shutdown .....	68
Single-/Multi-mode .....	40
Support.....	72
System Update .....	81
<b>T</b>	
Technical Data.....	72
Troubleshooting .....	72
<b>U</b>	
Update Mode.....	81
Updates .....	14
USB Audio (USB.IO) .....	40, 49

**V**

Video sync ..... 44

**W**

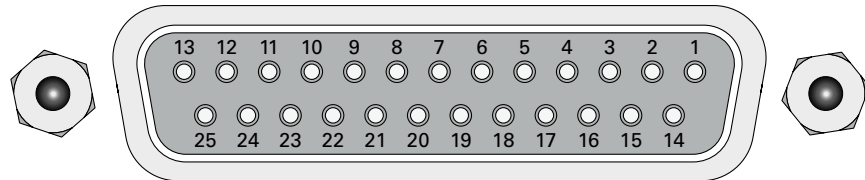
Warranty ..... 14

WEEE See Conformity & Certificates: WEEE

Word clock..... 44

## Appendix A - DSUB-25 Pin assignment

The pinout of the DSUB-25 connectors for the transmission of analog and AES3 audio signals follows the AES59 specification.



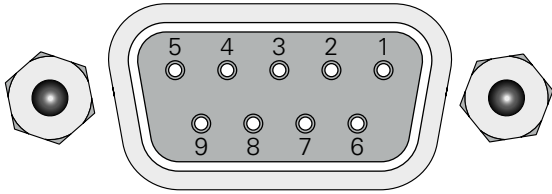
jack- female

<b>PIN</b>	<b>Signal analog</b>	<b>Signal digital</b>
1	CH 8 +	CH 4 OUT +
2	GND	GND
3	CH 7 -	CH 3 OUT -
4	CH 6 +	CH 2 OUT +
5	GND	GND
6	CH 5 -	CH 1 OUT -
7	CH 4 +	CH 4 IN +
8	GND	GND
9	CH 3 -	CH 3 IN -
10	CH 2 +	CH 2 IN +
11	GND	GND
12	CH 1 -	CH 1 IN -
13		
14	CH 8 -	CH 4 OUT -
15	CH 7 +	CH 3 OUT +
16	GND	GND
17	CH 6 -	CH 2 OUT -
18	CH 5 +	CH 1 OUT +
19	GND	GND
20	CH 4 -	CH 4 IN -
21	CH 3 +	CH 3 IN +
22	GND	GND
23	CH 2 -	CH 2 IN -
24	CH 1 +	CH 1 IN +
25	GND	GND



## Appendix B - DSUB-9 Pin assignment

The pinout of the DSUB-9 connector for the GPI (General Purpose Input) and GPO (General Purpose Output) or the word clock out (PRODIGY.MX) connection.



jack- female

PIN	Signal GPIO	Signal WCK OUT
1	GND	GND
2	GND	WCK 2
3	GND	GND
4	+ 12 V	WCK 5
5	+ 12 V	GND
6	GPI 2	WCK 1
7	GPI 1	WCK 3
8	GPO 2	WCK 4
9	GPO 1	WCK 6

GPI - 3.3 V CMOS compatible, low active

Can be triggered by connecting the input pin with ground (GND) or by a voltage source between input pin and ground.

Input voltage: max 30 V DC

GPO - Open drain MOSFET switch - max. 30 V, max. 200 mA.

Power supply: + 12 V, max. 200 mA (in total)

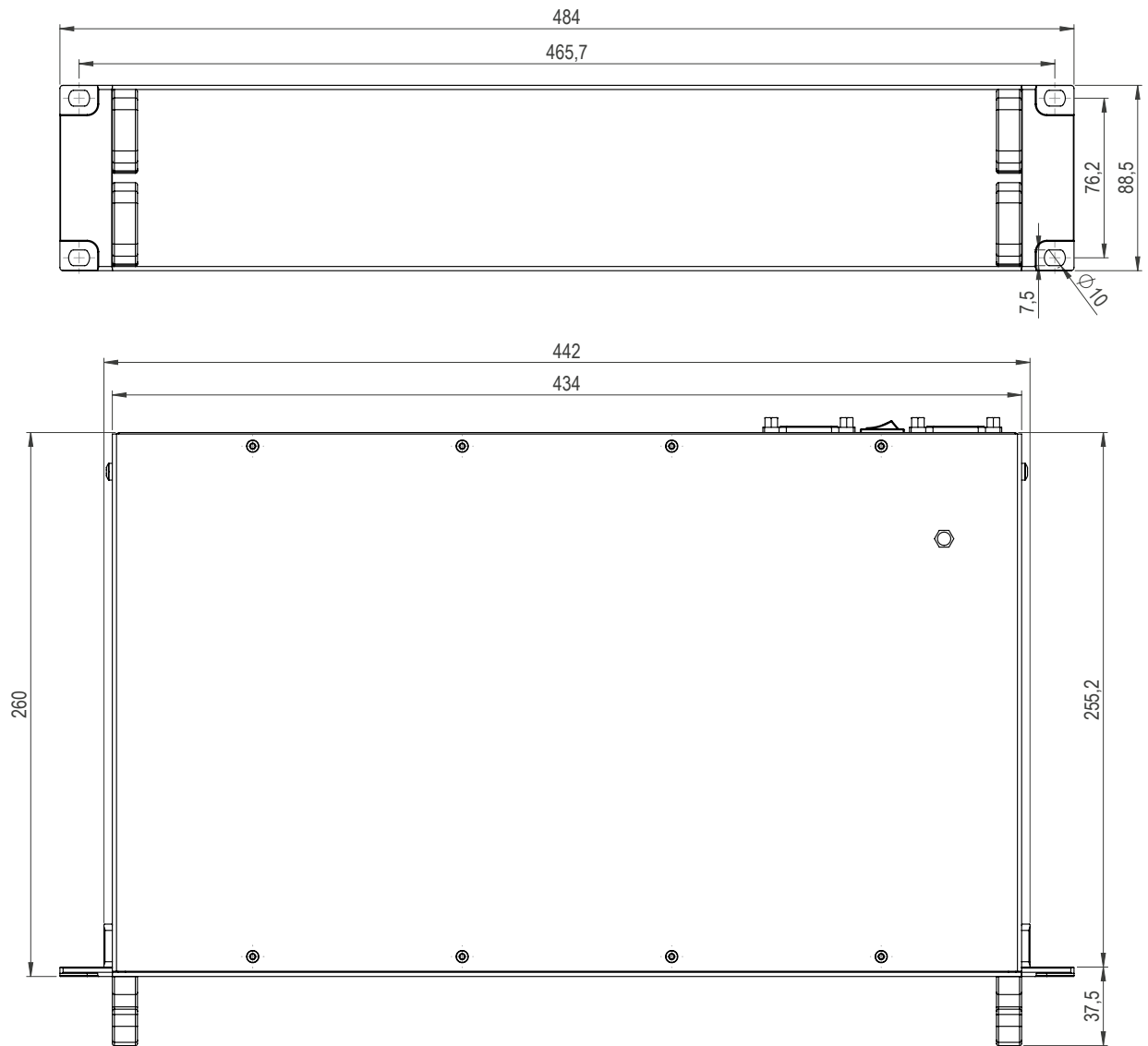
The pinout (3, 4, 5, 8, 9) complies with the GPO of PRODUCER.COM

WCK OUT - system clock output

Slots:

- Slot A - Audio Network / Multi-port MADI / USB Modules
- Slot B - Single-port MADI Modules
- Slot C - Converter Modules

### Appendix C - Dimensions



## Appendix D - System Update & License Installation

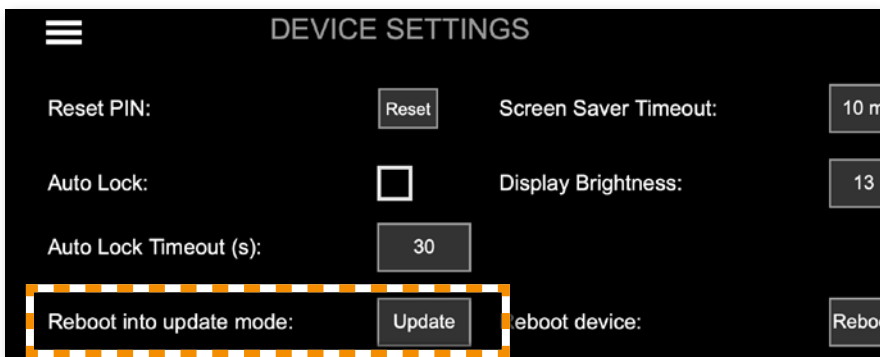
To update the system of PRODIGY or to install a license the device must be rebooted in Update Mode.

### WARNING!

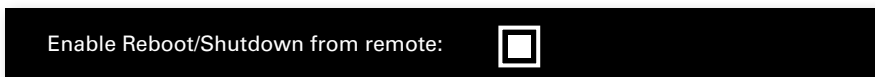


It is strongly recommended to backup the device configuration (Save Preset) before running any update.

1. Download Image Archive from the product page at [www.directout.eu](http://www.directout.eu)
2. Unzip the Image file => prodigy\_<xx>\_system\_update\_<build>\_<date>.pdgy
3. Start the device in Update Mode:
  - Method A
    - Press and hold the button HOME on the front panel and switch the device on.
    - Once the DirectOut logo disappears you may release the button.
  - Method B (introduced with system build 26 [MC] or build 12 [MP])
    - front panel: open SETTINGS and click Reboot



This command can also be used remotely via globcon or the web UI, once the feature has been activated on the front panel:



This setting is persistent and will be restored after a power-cycle or reboot.

### WARNING



Enabling 'Reboot/Shutdown from remote' can be a security risk, if the management network can be accessed freely. It is disabled by default.

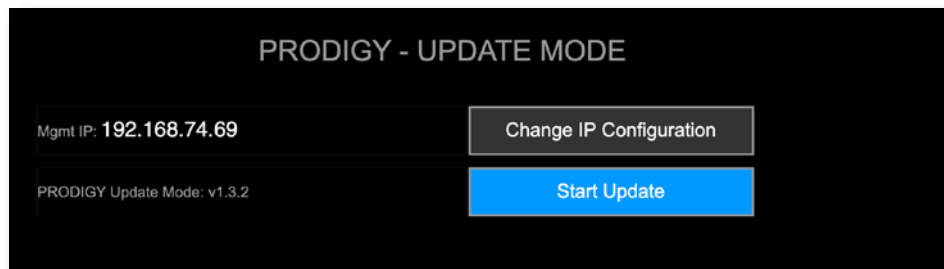
4. Enter the device's IP Address in your browser (Mozilla Firefox or Google Chrome). It is displayed in the front panel display. The IP address may vary in update mode when the network settings are set to DHCP.



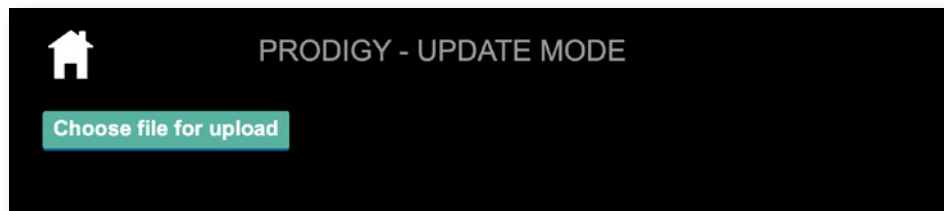
**TIP**

To keep the identical IP address in both operating modes, configure the network settings manually before rebooting into update mode.

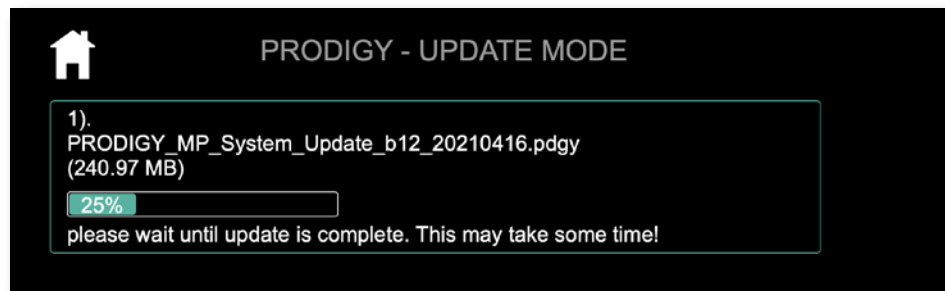
5. Click Start Update



6. Choose the downloaded file for upload (\*.pdgy)

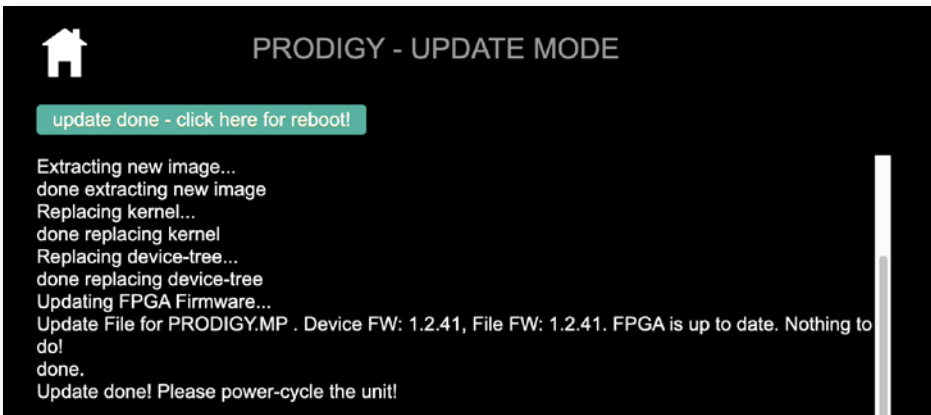


The update process will start after confirming your selection.



The entire update may take a couple of minutes. Once the update is stored into the device a reboot message will appear. The update progress messages are displayed below the upload box (green rectangle).

7. Once the reboot message appears you can power cycle the unit.

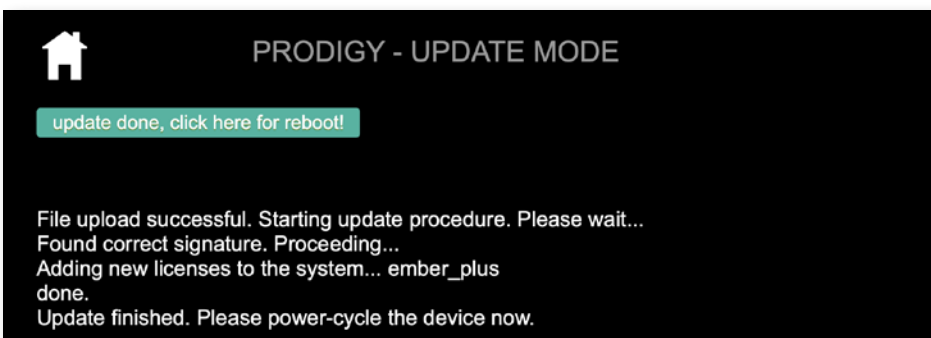


## TIP

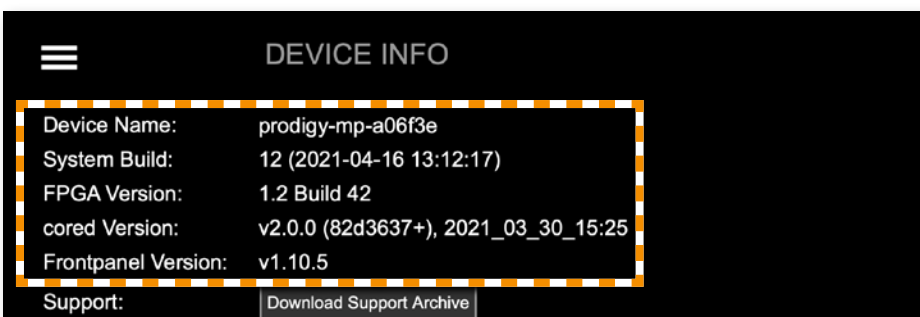


Installation of multiple licenses (not a system update!):

To install multiple licenses without rebooting the device in between, click on the HOME icon after the installation of a license has been completed successfully.



8. Check the new build version in the SETTINGS DEVICE INFO.



**DirectOut GmbH**

Hainichener Str. 66a  
09648 Mittweida  
Germany

T: +49-3727-5650-00  
M: [info@directout.eu](mailto:info@directout.eu)  
[www.directout.eu](http://www.directout.eu)